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rapport

Activity Report 2011



European Social Observatory

www.ose.be

rue Paul Emile Janson 13 / 1050 Bruxelles / tel: 32 (0)2 537 19 71 / fax: 32 (0)2 539 28 08 / e-mail: info@ose.be

INTRODUCTION

The year 2011 has confirmed that the EU is still on the rollercoaster ride which began in January 2010. An increasing number of commentators forecast the end of the euro, while the progressive transformation of Europe's institutions and the austerity plans introduced by the Member States are testimony to the complexity of the issues at stake and the inability, so far, to find a way out of the crisis. This **European context is being reflected in the OSE activity for 2011**, which contains a number of contributions that enriched the on-going debate about the crisis and the need to revamp the European project while addressing the issue of democratic control.

The team has been involved in **a series of new projects**. Thus, our healthcare experts were involved in *Working for Equity in Health*. Our employment policy analysts finalized an edited book on in-work poverty in the context of the FP6 Network of Excellence *RECOWWE* (Reconciling Work and Welfare) and they kick-started new research on the *Practices of Belgian Public Centres for Social Action related to the social integration of migrants*. Additionally, one of the key publications resulting from the Belgian Presidency of the EU (*Europe 2020: Towards a more social EU?*) was widely disseminated across policymakers and stakeholders alike; the same was true for our flashlight annual publication on *Social developments in the European Union 2010*. Moreover, new projects got underway on the *future of the Social OMC*, the *coordination of pension schemes* and *Promoting Social Inclusion of Roma*. New projects also dealt with the analysis of socio-economic and ecological transitions of European labour markets (notably through the new FP7 project *NEUJOBS*) and mutual learning in the context of *PROGRESS Peer Reviews* in Social Protection and Social Inclusion. **Other projects were continued from last year**, including the *follow-up of EU level developments with an impact on health care systems* (INAMI/RIZV), the FP7 Project called ECAB (Evaluating Care Across Borders), the project with the European Trade Union Institute on *Supplementary Pensions in Europe* and the *Social OMC Assessment* on behalf of the European Commission. All in all, **OSE researchers have been engaged in 16 different projects in 2011, which resulted in more than 50 publications**.

The team underwent several changes in 2011: we were happy to welcome Régine Kiasuwa (who worked with us as an intern in 2010) and Lorena San Miguel in the health care unit. This helped us to actively engage in analysing both risks and opportunities within the implementation of the new Europe 2020 Strategy, while **disseminating its expertise and knowledge to a large audience** of researchers, think-tanks, EU and national trade unionists, social partner's representatives and other social stakeholders. In that respect, a new tool has recently been activated: the first Digest on Social Europe has appeared in the Italian Journal of Social Policy. Thus a new collaboration has begun and will be further developed in parallel with the (three monthly) **OSE Newsletter** (around 1.000 subscribers in 2011) and **European Health Care News** (around 700 subscribers), **the Working Paper series** (10 of which were published in 2011), and some **10 conferences and seminars, incl. the Lunchtime Sessions**. Our well-documented **website** received between 60 and 100 unique visitors per day (including weekends) throughout 2011.

This Activity Report is organised as follows. **Section 1** briefly describes the projects carried out by the OSE during the year. **Section 2** presents a list of events (co-) organized by the OSE. **Section 3** shows the team member participation in various events. **Section 4** provides key output data (i.e. the OSE's 'reach'). **Section 5** presents the OSE team in 2011 and describes each of the staff's tasks and activities. **Section 6** shows the full list of publications by OSE researchers in 2011.

We hope that reading this Activity Report will provide you with a taste of how the OSE tries to contribute to promoting greater social EU integration.

David Natali and Bart Vanhercke, Co-directors

On behalf of the team

1. PROJECTS CARRIED OUT BY THE OSE IN 2011

This section provides a snapshot overview of the 2011 projects. More details on each of them can be found on the **Project page** of the OSE website (in EN and FR):

http://www.ose.be/EN/projects/european_networks.htm

1.1 Assessment of progress towards the Europe 2020 objectives

The European Social Observatory has been asked to draft, in collaboration with Ides Nicaise from the Higher Institute for Labour Studies (HIVA, KU Leuven), an assessment of the extent to which the measures proposed in the Belgian National Reform Programmes (NRP) are ensuring progress towards the Europe 2020's social inclusion objectives and target. The report provided an input into the preparation of the analysis of the NRPs that should lead to the adoption of Country Specific Recommendations (CSRs) in the scope of Guideline 10 and in line with the provisions of article 148 of the Treaty and to the assessment of the National Social Reports (NSRs). The work was done on behalf of the EU Network of Independent Experts on Social Inclusion by Ramón Peña-Casas.

1.2 ECAB – 7th Framework Programme (FP7)

The OSE is partner in the ECAB (Evaluating Care Across Borders) research project, funded by the European Commission under its 7th Framework Programme. The project, which started on the 1st May 2010, aims to examine aspects of safety, quality and continuity of care delivery patients need to be informed about when they examine whether to seek health care in another Member State. The ECAB project will also look into existing cross border collaborations in the field of health care. Coordinated by the LSE Health, London, this project brings together 13 partner institutions from all over Europe. OSE team members taking part in this project: Lorena San Miguel, Régine Kiasuwa, Dalila Ghailani, Rita Baeten (project leader).

1.3 European Social Dialogue: State of Play and Prospects

The OSE carried out a research project on the state of play and prospects of European Social Dialogue (both cross-industry and sectorial) on behalf of the European Trade Union Congress (ETUC). The research had a triple aim. On the one hand to collect the required information: critical analysis of the secondary literature and developing a questionnaire with a view to conducting a range of interviews among trade unionists. On the other hand, an in-depth analysis of the achievements and shortcomings of the European Social Dialogue covering the past two decades. Additionally, we wished to present future prospects. The research output (Final Report) includes a comprehensive list of texts produced in the context of European cross-industry social dialogue and served as a key input for the ETUC Statutory Congress held in Athens, May 16-

19 2011. The research team included Christophe Degryse, Ramón Peña-Casas, Romana Careja (OSE Associate Researcher) and David Natali.

1.4 Europeanisation of health care policies - EPSU

At the request of the European Public Services Union (EPSU), the OSE carried out a study on the Europeanisation of health care policies and its impact on health care systems, workers and patients. The study's aim is to understand how national health policies, health care systems and the health care workforce are impacted by the European Union's policies and law on the exercise of the fundamental freedoms of the internal market. OSE team members working in this project: Rita Baeten.

1.5 Follow up of EU level developments with an impact on health care systems - INAMI-RIZIV

Since 2002, the OSE collaborates closely with the Belgian National Institute for Health and Invalidity Insurance (NIHDI/INAMI/RIZIV), providing the latter with expertise on EU policies with a potential impact on national health care systems. This includes: (1) expert advice on EU policies with a potential impact on health care systems in general and the Belgian health care system in particular; (2) the publication of a quarterly electronic newsletter on recent EU developments with a potential impact on national health care systems; (3) the organisation of conferences and study days; (4) the establishment of international expert networks to carry research on these topics and (5) the coordination of high level publications related to these topics. OSE team members taking part in this project: Rita Baeten and Régine Kiasuwa.

1.6 Mutual learning in the context of Peer Review in Social Protection and Social Inclusion Programme

The Public Policy and Management Institute (PPMI) and the European Social Observatory (OSE) successfully participated in a European Commission call for tenders regarding the "Analysis and follow-up of mutual learning in the context of Peer Review in Social Protection and Social Inclusion Programme". OSE and PPMI researchers are working closely together with a range of EU experts, such as Volker Busch-Geertsema, Mary Daly, Romana Careja, Freek Spinnewijn and Timo Weishaupt. On the basis of the findings the research teams provided important insights which should help to improve the Peer Review process in the future. The OSE analysis was concentrated around the follow-up of a number of selected Peer Reviews, the key question being *under what circumstances, from whom and by whom learning has taken place during those Peer Reviews*. OSE team members working in this project: Dalila Ghailani, Régine Kiasuwa, David Natali, Ramón Peña-Casas, Bart Vanhercke (project leader).

1.7 NEUJOBS / Employment 2025: How will multiple transitions affect the European labour market – 7th Framework Programme (FP7)

The European Social Observatory is part of the four years NEUJOBS Project, funded by the European Commission (FP7). The main objective will be to highlight the opportunities and difficulties that result from the socio-economic and ecological transitions of the labour market. In order to include all stakeholders' positions in the study, social partners will be actively involved. Results should allow decision makers to take the most appropriate social and economic measures and avoid/reduce negative impacts on some groups of workers (older workers, migrants, Roma, etc.). Activity: the OSE tasks include the creation of an interactive

platform for discussion and debate (blog) throughout the project, as well as the organization of National Workshop Meetings in member States (with social partners from diverse geographical and intellectual horizons). OSE team members working in this project: David Natali and Bart Vanhercke.

1.8 OMC Assessment – PROGRESS Community programme

In the run-up to the new reporting cycle of the Social Protection and Social Inclusion OMC, the OSE participated in a comparative assessment of the effectiveness and impact of this EU process. The assessment, at the request of the European Commission and funded through the PROGRESS Community programme, was carried out by a consortium led by the Public Policy and Management Institute (PPMI, Lithuania). Its goals were twofold: to develop a “reference methodology” for evaluating the effectiveness and impact of the Social OMC, and to apply this methodology to the Social OMC in a variety of Member States. OSE team members taking part in this project: Bart Vanhercke.

1.9 Practices of Belgian Public Centres for Social Action related to the social integration of migrants – SPP Social Integration

The OSE, along with the Research Institute for Work and Society (HIVA, KULeuven), has started up a new research project aimed at exploring the practices of Belgian Public Centers for Social Action (PCSA), whose work is related to the social integration of first and second generation migrants. The research investigated the practices of PCSAs, the partnerships that are mobilised and the interaction with other (social) policy strands. The project combines the findings of a web survey of the 587 Belgian PCSAs with more in-depth case studies. This project, which is financed by the Belgian Federal Public Planning Service for Social Integration (SPP Intégration sociale) started in October 2011, results are expected by mid-2012. OSE team members working in this project: Ramón Peña-Casas (project leader), Dalila Ghailani, Bart Vanhercke.

1.10 Promoting Social Inclusion of Roma

This research, part of the EU Network of Independent Experts on Social Inclusion, contributed to following up the 2011 Communication on a EU framework for National Roma Integration Strategies. OSE team members taking part in this project: Ramon Peña-Casas (project leader) and Dalila Ghailani, who have been asked to draft, in collaboration with Ides Nicaise from the Higher Institute for Labour Studies (HIVA, KULeuven), the Belgian report on “Promoting Social Inclusion of Roma”.

1.11 RECOWOE « Reconciling Work and Welfare » European Network of Excellence funded by the 6th Framework Programme (FP6)

RECOWOE’s aim is to overcome the fragmentation of European research on issues related to work and welfare. The main objective is to identify tensions between work and welfare across Europe and to come forward with strategies to resolve or successfully manage those tensions. RECOWOE brings together 30 partner institutions from all over Europe. In the framework of the dialogue and dissemination activities of the RECOWOE Publication, Dissemination and Dialogue Centre (PUDIACwowe), the OSE regularly organizes ‘exchange meetings’ - public debates open to external participants, and is in charge of the network’s newsletter. OSE team members taking part in this project: Dalila Ghailani, David Natali, Ramón Peña-Casas (project leader), Anna Safuta and Bart Vanhercke

1.12 Scope of the Coordination in the Pension Field - DG Employment and Social Affairs

The OSE has delivered the final report of the research project on the “Scope of the co-ordination system in the pension field”. The project aimed at providing a state of the art of the EU legal framework for the coordination of social security schemes and the portability of supplementary pension rights, the major challenges it deals with, and the most effective strategy to face the risk of legislation gaps. The research project brought together the expertise from the team of the OSE, the University of Milan (Maurizio Ferrera, Matteo Jessoula) and the European University Institute in Florence (Igor Guardiancich). OSE team members taking part in this project: David Natali (project leader) and Dalila Ghailani.

1.13 Social developments in the European Union 2010 - ETUI

The OSE has been contracted by the European Trade Union Institute (ETUI) to conduct research with a view to publishing a book on the “Social developments in the European Union 2010”. This 2010 edition of Social developments in the European Union examines the ways in which the EU has tackled the main challenges related to the fiscal crisis, the first steps towards implementation of the Lisbon Treaty and the launch of the EU2020 Strategy. OSE team members working in this project: Rita Baeten, Cécile Barbier, Dalila Ghailani, Ramón Peña-Casas, David Natali (project leader) and Bart Vanhercke.

1.14 Social Protection Committee: ad hoc Group on the future of the Social OMC

The OSE was awarded a contract to facilitate the work of the ad hoc Group of the Social Protection Committee (SPC) on the adaptation of the Social OMC to the Europe 2020 Strategy. OSE team members taking part in this project: Bart Vanhercke. The OSE has written several contributions which identify the main issues at stake, suggest questions for debate and provide a draft of the Discussion Paper that the Ad Hoc Group presented to the SPC. The deliverables also served as main input for the SPC Opinion on “Reinvigorating the Social OMC in the Context of the Europe 2020 Strategy”. OSE team members taking part in this project: Bart Vanhercke.

1.15 The New Pension Mix: Supplementary Pensions in Europe - ETUI

The OSE has moved forward with the research on “The Development of Supplementary pensions in Europe» for the European Trade Union Institute (ETUI). The second and final workshop was held in Brussels on 27-28 October 2011. The key research questions that are being addressed are: (1) what is the renewed pension mix in European countries; (2) what are the main socio-economic tensions for the 21st century pension mix; (3) how do pension schemes (especially supplementary funds) face socioeconomic challenges; (4) what is the prospect for solidarity and redistribution in pension policy; (5) what is the present and future role for the state and social partners in the new multi-pillar and multi-level pension policy arena. OSE team members taking part in this project: David Natali.

1.16 Working for Equity in Health: Developing Evidence for Country Strategies on Health Inequalities on Work, Worklessness and Social Protection - an assets based approach

The European Social Observatory (OSE) took part in the project “Working for Equity in Health”, whose objective is to identify and understand to what extent unemployment and social protection are determinants of health inequalities, in Member States. The project, funded by the European Commission, includes 25 organisations from 12 Member States and is being coordinated by HAPI (Health Action Partnership International) for a period of 24 months. The research provides elements for the assessment of the relationship between employment and health, identifying the practices which lead to health inequalities; propose a future scenario for this relationship; realize a case study in two Member States and develop an expert network. OSE team members working in this project: Régine Kiasuwa and Bart Vanhercke (project leader).

2. OSE EVENTS IN 2011

The present list is constituted of events (co-)organized by the OSE. More details can be found on the Past Events page of the OSE website: http://www.ose.be/EN/agenda_archives.htm. An overview of the participation of OSE researchers in events organised by other institutions is provided in Section 3.

13/01/2011 - OSE Lunchtime Session - Belgian Presidency of the Council of the EU: Looking Back and Moving Forward – 21 participants

This “OSE Lunchtime Session” was dedicated to the assessment of the Belgian Presidency of the EU, while looking forward to the challenges faced by the incoming Hungarian Presidency starting on 1 January 2011. The speakers were Eric Vanden Abeele and Annemie Pernet, respectively economic and social attachés at the Permanent Representation of Belgium to the EU.

21/02/2011 - OSE Lunchtime Session - Assainissement budgétaire et politique fiscale : quels enjeux pour les Etats membres et l’Union européenne ? – 15 participants

With Christian Valenduc, Conseiller général des finances (SPF finances) et Maître de conférences aux universités de Mons-Fucam et de Louvain-La-Neuve.

18/03/2011 - Final Exchange Meeting RECOWOE: Reconciling Work and Welfare in Europe: Research Findings and Policy Challenges, Brussels – 80 participants

With Denis Bouget, Bruno Palier, Tine Rostgaard, Sophie Jacquot, David Natali, Pascale Vielle and Philippe Pochet. The idea behind this meeting is to provide scope for EU-level dialogue among social and employment policy analysts and representatives of the European political foundations regarding present and future challenges to the European social model following the recent economic and financial crisis.

19/05/2011 - OSE Lunchtime Session - A smart social inclusion policy for Europe 2020: the role of education and training – 25 participants

With Ides Nicaise, Professor, HIVA (KULeuven), Department of Education. Europe 2020 seems to acknowledge this failure and to aim to reconnect social inclusion with the knowledge-based strategy. Ides

Nicaise discussed the education-inequality nexus and shows what strategic and institutional measures need to be implemented for a 'smarter' social inclusion policy.

30/05/2011 - Social Developments in the European Union 2010 – 130 participants

To mark the publication of this book, which explores the social policy issues that featured on the European agenda during the past year, the OSE and ETUI held a widely attended conference-debate at the European Economic and Social Committee. Keynotes speakers included Roger Liddle (Member of the House of Lords, UK), Lieve Fransen (Director, Social Policies and Europe 2020, European Commission), Lorenzo Codogno, former Chair of the Economic Policy Committee.

27/06/2011 - OSE Luchtime Session with VLEVA and Neujobs - Closing the Gap in Educational Outcomes between Roma and Non-Roma: Why the European Union Matters – 37 participants

This OSE Luchtime Session was devoted to the educational gaps between Roma and non-Roma and to the role of the European Union in this matter. Costel Bercus, Chairman of Roma Education Fund (Hungary), was the speaker, Anaïs Faure Atger, Researcher Justice and Home Affairs, Centre for European Policy Studies (CEPS) acted as discussant, along with Jean-Paul De Beleyr, Flemish department for Education and Training. Rowan Eykens, Mediator education, city of Diest, (Local Consultation Platform – "Bridge" Project).

27/10/2011 - OSE Luchtime Sessions - What's "Social" About the European Social Fund Beyond 2013? – 29 participants

With Thomas Bender, Head of Unit "ESF Legislation and Policy, Financial Engineering", European Commission. Discussant: Benedicta Marzinotto, Fellow at Bruegel - Lecturer at Udine University.

18/11/2011 - OSE Luchtime Sessions - Mécanismes de crise financière, réforme de la gouvernance économique et contrôle démocratique – 22 participants

With Bruno De Witte, Professor of European Union Law, Maastricht University and European University Institute (Florence). Discussant: Cécile Barbier, Senior Researcher, OSE.

24-25/11/2011 - The future EU framework for health systems governance: from coordinating cross-border care to improving performance, Brussels – 100 + 110 participants

A two-day event looking at key issues for the future of European health systems, organised by the OSE together with the European Health Management Association, the Association Internationale de la Mutualité (AIM) and the European Observatory on Health Systems and Policies, with the financial support of the Belgian National Institute for Health and Disability Insurance (NIHDI/RIZIV/INAMI).

15/12/2011 - OSE Luchtime Sessions - 'Social Europe' versus the 'Internal Market': A False Dichotomy? – 24 participants

With Ian Fraser, DG Enterprise & Industry. Discussant: Stefano Boy, Senior Researcher, European Trade Union Institute (ETUI). Taking an example in the field of machinery safety, the keynote argued that the consolidation of the internal market, far from hampering the development of improved social protection, has in fact led to the development of an unprecedented body of protective regulations and standards.

3. TEAM MEMBERS PARTICIPATION IN VARIOUS EVENTS

This section provides an overview of the participation of OSE researchers in a variety of events organised by other institutions. Some of the presentations in this Section can be downloaded from http://www.ose.be/EN/publications/teaching_tools.htm

17-18/01/2012 - ECAB project, Second Meeting – Barcelona

All 13 partner institutions involved in the ECAB project (Evaluating Care Across Borders) met at the Universitat de Barcelona to discuss the proposed methodologies for the work packages currently under development. Lorena San Miguel presented the approach to be followed by the OSE in investigating cross-border recognition of medical prescriptions. The meeting, coordinated by the London School of Economics (LSE) Health Research Centre (Prof. Elias Mossialos), offered a platform for all partners to discuss methodological issues relating to the different aspects covered by the broad umbrella of the ECAB project (7th Framework Programme).

21/01/2011 - Europese ontwikkelingen met een impact op gezondheidszorg in 2010

INAMI, comité d'assurance. Presentation by Rita Baeten.

25-26/01/2011 - European Social Dialogue: State of Play and Prospects – ETUC – Brussels

OSE researchers participated in this conference organised by the European Trade Union Congress (ETUC). The conference outlined the main research findings of the project carried out by the OSE team in the field of European social dialogue (both cross-industry and sectorial). It served as input for the next ETUC Statutory Congress, to be held in Athens, May 16-19 2011.

10-11/02/2012 - Social Protection and Social Inclusion in the EU: Interactions between Policy and Law – Antwerp

Prof. Bea Cantillon and Herwig Verschueren of the University of Antwerp organized an Expert Seminar on the interactions between policy and law on 10-11 February 2011. It explored whether the substance given to social protection and social inclusion through EU soft law is consistent with that envisaged by EU legislation and the interpretation given to it by the European Court of Justice. David Natali and Bart Vanhercke presented their views on EU pensions and health care governance, while Rita Baeten acted as discussant on the issue of services of general interest.

16-19/02/2011 - IPSA ECPR Joint Conference – Sao Paulo

Romana Careja (OSE Associate Researcher) attended the IPSA ECPR Joint Conference "Whatever happened to North South?". Romana Careja presented a paper, "We Grew Here, You Flew Here. Individual and Country Level Influences on Attitudes toward Immigrants", which she co-authored with Hans-Juergen Andress.

22/02/2011 - Encounter OSE – FEC – Brussels

An OSE delegation, consisting of Cécile Barbier, Dalila Ghailani, and Ramón Peña-Casas, held a meeting with the FEC (Formation Education Culture, CSC) team of the Belgian trade union CSC. They discussed several topics, including the outcomes of the conference organised by the OSE during the Belgian presidency of the EU on the role of social partners in fighting poverty and social exclusion, quality of work and employment, in-work poverty, and the challenges of the new Europe 2020 Strategy.

24/02/2011 - Seminar at the Enaudi Foundation – Turin

David Natali presented the book ‘Europe 2020: Towards a more social EU?’ edited by E. Marlier and D. Natali with R. Van Dam, Brussels, PIE-Peter Lang, 2010. Maurizio Ferrera (University of Milan) and Edoardo Greppi (University of Turin) commented on the key issues relating to EU integration, its social dimension and the risks for the future legitimacy of the EU project. Matteo Jessoula (University of Milan) chaired the seminar.

07/03/2011 - Delivering the Goods for Europe 2020 – Leuven

Bart Vanhercke gave a guest lecture on “Delivering the Goods for Europe 2020? The Social OMC’s Adequacy and Impact Re-assessed” during an IMPALLA course on Comparative and International Socio-Economic Policy (Prof. Frank Vandebroucke). He also participated in a debate organised by the Province of Flemish Brabant (16 March 2011) on the future of the European welfare state.

15/03/2011 - Europe 2020 – Brussels

Cécile Barbier participated in the Conference on “L’Europe, l’Innovation et le développement durable. Stratégie Europe 2020”, organised in Brussels by the Institut Européen des Relations internationales. She described the architecture of the new economic governance and spoke about its (un)sustainability from a democratic point of view.

16/03/2011 - Debate organised by the Province of Flemish Brabant

Topic: “The future of the European welfare state” (De Toekomst van de Europese Welvaartsstaat). Bart Vanhercke participated in the panel debate.

31/03-01/04/2011 - Social Progress in the 21st Century

The Policy Network together with the Foundation of European Progressive Studies (FEPS) and WIARDI Beckman Stichting organised a meeting of the so-called Amsterdam Process. Leading European scholars debated the future of social democracy, together with Ed Miliband (Leader, UK Labour Party). David Natali represented the OSE and gave a talk on ‘Europe 2020 and the Future of the European Social Models’. The paper presented by David Natali was then published in the book ‘Social progress in the 21st Century’, published by Policy Network, July 2011, pp.73-79.

01/04/2011 - Europe 2020 and Pensions: Threats and Opportunities – Brussels

Bart Vanhercke presented his views on Europe 2020 and the risks and opportunities for pension policies during a training course on the “Social Impact of Economic Governance” organised by the European Trade Union Institute (ISE/ETUI), avec la collaboration de la FEC, Brussels.

28/04/2011 - Seminar “Alliances to fight poverty. The challenges for a poverty reduction strategy: the responses of the alliances” – Rome

Conference organised by the Christian Workers Movement (Rome). Intervention by Bart Vanhercke on “*Is the ‘Social Dimension of Europe 2020’ an Oxymoron?*”.

04-05/04/2011 - Study on health professional mobility presented to the EU health ministers – Gödöllő

The publication “Health Professional Mobility and Health Systems - Evidence from 17 European Countries”, in which Anna Safuta and Rita Baeten drafted the Belgian chapter, was presented to the EU health ministers at their two-day informal meeting.

05-06/05/2011 - NEUJOBS Kick-off Conference – Brussels

The main objective of this four-year project will be to highlight the opportunities and difficulties that result from socio-economic and ecological transitions of the labour market.

12-13/05/2011 - Preserving general interest in healthcare through secondary and soft EU law – Copenhagen

At a two-day international conference on the role of social services of general interest (SSGIs) in EU law, Rita Baeten discussed the preservation of the general interest in health care through EU secondary and ‘soft’ law.

13-14/05/2011 - TURI Network, Annual Meeting – Athens

The meeting was organised in Athens by the ETUI, in cooperation with the Labour Institute of the Greek General Confederation of Labour (GSEE), the Greek member of the TURI (Trade Union related Research Institutes) Network, just before the start of the ETUC Statutory Congress. David Natali presented the most recent research findings on ‘Pension policy after the crisis’.

31/05/2011 - Posting of workers to and from new member states – Paris

Romana Careja (OSE Associate Researcher) represented the OSE at a conference organised by Europe et Société and spoke about “The role of social partners in creating conducive conditions for the mobility of employees within major European companies”. The intervention points to opportunities for social partners to get involved in monitoring the posting of workers.

31/05/2011 Origins of the new economic governance – Bouges

Cécile Barbier addressed a conference organised by CSC (Confédération des syndicats chrétiens) in Bouges on the new economic governance (*Origines de la nouvelle gouvernance économique européenne*).

15-17/06/2011 - RECWOWE Final Conference: Work and Welfare in Europe: New Compromises or On-Going Demise? – Brussels

The objective of RECWOWE was to create a European research network of excellence (funded by the 6th EU Framework Programme) in the field of work and social welfare in Europe, in order to gain an understanding of the tensions between these fields and provide strategies to manage them. The aim of this conference was to present the project's principal achievements, in which seven OSE members were involved. Ramón Peña-Casas chaired a workshop on job quality in the EU and also a workshop on in-work poverty, including a presentation on the hidden gender dimension of in-work poverty.

16/06/2011 - Communicate Europe or decipher Europe? – Brussels

Cécile Barbier received a group of French students learning how the European institutions “Communicate Europe or decipher Europe?”

20-22/06/2011 - Eighteenth Annual Conference of the Council for European Studies – Barcelona

The CES focused its annual event (in Barcelona) on transnationalism and the changing boundaries between national and supranational competencies in public policy. David Natali and Igor Guardiancich presented a paper on ‘Pensions and the EU: Beyond the divide between Economic and Social Europe’.

26/08/2011 - David Natali on Italian TV

David Natali participated in the Italian TV Programme “Omnibus” on Channel LA7. He talked about the euro crisis and the Italian budgetary law voted through at the beginning of September 2011.

14-16/09/2011 - Post-Crisis Post-Lisbon Economic and Social Policy: A New Era? – Odense (Denmark)

OSE Research Associate Caroline de la Porte has co-organized a PhD Workshop at the University of Southern Denmark. The aim of this workshop was to illuminate what the “post-crisis post-Lisbon” period comprises in terms of economic and social policy development.

08-10/09/2011 - Annual ESPANET Conference – Valencia

At the 9th Annual Conference of ESPANET, David Natali presented a paper on ‘The Lisbon Strategy, Europe 2020 and the crisis in between’ and a second one, with Maria Angelaki, on ‘Pension Policy in Europe since the crisis: The role of international organisations and national reforms’.

19-20/09/2011 - Alliances against poverty in Europe – Brussels

The umbrella organisation of the Christian workers’ movements in Belgium (ACW and MOC) organised a conference on “Balancing social and economic policy of Europe during the first European Semester”. In her talk Cécile Barbier questioned the legitimacy of the EU’s new economic governance.

19-20/09/2011 - The EU2020 strategy and Economic Governance – Nicosia

The Trade Union School of the Cyprus Workers Confederation (SEK) held a training session for its national leadership. Bart Vanhercke explained why in his view the ‘social dimension of Europe 2020’ is an oxymoron, but also presented opportunities for social stakeholders in the context of the economic crisis.

21/09/2011 - Policy Responses to Prostitution – Prague

OSE intern Tereza Wennerholm Caslavská presented her evaluation of the Swedish model of Regulating Prostitution at a conference which was part of the project “Increasing Competence in the Creation of Policy Responses to Prostitution in the Czech Republic”. The output of the conference and project will result in a book on "How to Deal with Prostitution? Public Policies and the Human Rights Approach" (January 2012, Eds. Blanka Hancilova and Barbara Havelkova).

22-23/09/2011 - ECAB Project, Third Meeting – Vienna

The partner institutions involved in the ECAB project (Evaluating Care across Borders) met to discuss the progress of the work packages and horizontal methodological issues. Lorena San Miguel presented preliminary results as regards cross-border recognition of medical prescriptions while Régine Kiasuwa focused on treatment pathways at the French-Belgian border.

23/09/2011 - EAPN Conference: "Getting out of the crisis together" – Brussels

The European Anti-Poverty Network's conference provided a unique space for exchange between anti-poverty and NGOs activists, trade-unionists, decision-makers and researchers. Bart Vanhercke gave a presentation on "Minimum Income, Social Investment, Maximum Income: Europe 2020 and Beyond".

28-30/09/2011 - ESPANET Italia 3rd Annual Meeting – Milan

This meeting of the Italian section of ESPANET was held at the Milan Polytechnic University. David Natali and Furio Stamati presented a paper on 'Categorical pensions in Italy', while David Natali and Matteo Jessoula chaired the panel on 'Pensions in Europe: Reforms and Challenges'.

18-19/10/2011 - EPSU European Health Conference – Bucharest

The European Federation of Public Service Unions (EPSU) organised a Conference on the "Europeanisation of health policies and health care systems and common challenges for the health care workforce". Rita Baeten was keynote speaker and presented a paper on the national impact and EU codification of the patient mobility case law.

7/11/2011 - La nouvelle gouvernance économique : un déficit démocratique

Training FEC (*Formation Education Culture, CSC*), by Cécile Barbier.

12/11/2011 - Seminar on EU governance at FOPES – Leuven

Cécile Barbier animated the first day of a seminar on EU governance organised by the Open Faculty of Social and Economic Policy (Faculté ouverte de politique économique et sociale, FOPES) of the Catholic University of Louvain. She also explained the latest developments in the EU's economic governance in a training session of the Namur/Dinant section of the Confederation of Christian Trade Unions (CSC/ACV) on 25 October 2011.

1/12/2011 - Studiedag LBC-NVK, "Europa 2020" – Antwerpen

Intervention Bart Vanhercke on "Europa 2020: Kans of bedreiging voor het Europees Sociaal Model?".

05/12/2011 - Liberal Professions and Pensions in Europe. Facing a reinforced single market – Brussels

EURELPRO (European Association of Pension Schemes for Professionals) organised a workshop designed to shed light on the main challenges of pension schemes for the liberal professions. David Natali gave a presentation drawing on the recent research project carried out by the OSE team in the field of social security coordination and the portability of supplementary pensions in the EU. He gave a similar presentation at the ESIP (European Social Insurance Platform) general assembly on 24 November 2011.

08-09/12/2011 - The European Union's economic and social model : still viable in a global crisis? – Leeds

The Centre for European Law and Legal Studies (CELLS, University of Leeds) held an international conference aimed at critically assessing the tensions between economic and social integration within the EU. Bart Vanhercke gave a presentation in the panel on modes of governance on "Why the 'Social Dimension of Europe 2020' is an Oxymoron".

4. OUTPUT DATA: THE OSE'S "REACH" IN 2011

4.1 Publications

As can be seen from Table 1, the OSE team has produced a range of books (2), edited volumes (3) Articles (4), book chapters (15) and Working Papers (10) in 2011. In addition, conference papers (2) and reports (17) have been written.

Table 1. Type and number of publications in 2011

Type of publication	Amount
Books	2
Edited Volumes	3
Articles	4
Book chapters	15
Working Papers	10
Conference Papers	2
Reports	17
Total	53

4.2 The OSE website

The OSE website, available in English (www.ose.be/EN/) and French (<http://www.ose.be/FR/>), is structured as follows:

- The welcome page highlights the latest news, events, publications, activities, and appearances in the media for the OSE.
- The "Contact" page explains how to reach the OSE, both electronically and physically, while the "Team" page provides information (incl. publications) for most team members.
- The "Agenda" section displays upcoming events hosted by the OSE (and affiliates) detailing the event's content, date, location, and contact information, as well as various network activities. Information about past events is available through a link on the page.
- Many OSE publications can be accessed through the "Publications" page, which exhibits a chronicle of published works by present and past OSE researchers, including the OSE Paper Series. Sorted by year, the prolific "Publications" section displays the commitment the OSE researchers hold for their subjects. Additionally, slides from team members past presentations can be found on the page under "teaching tools".
- On the "Projects" page, interested readers can find current and past projects the OSE team participated in with links to key documents and partners in our research.
- The "Research Topics" section provides an overview of the various research fields the OSE takes part in, and "Selected Readings" highlights assorted recommended texts.
- Finally, the "Links" page works as a tool for additional research as it compiles an extensive list of various NGOs, institutions, organizations, research fields, etc.

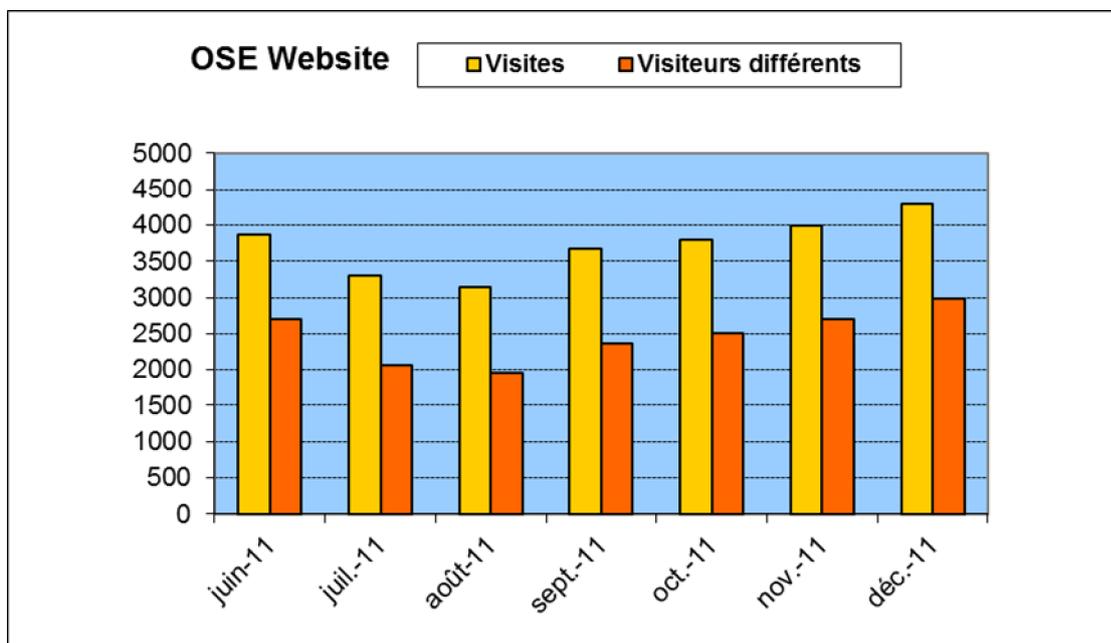
- The website is given a “light update” on a weekly basis, and is fully updated on the occasion of every OSE Newsletter publication or new event.

As can be seen in Table 2, the number of hits on the OSE website varied between just over 3.000 and more than 4.000 hits per month in 2011. More significantly, **the number of unique visitors¹ increased from around 2000/month to around 3.000/month** by the end of the year. This means that the website received **between 60 and 100 unique visitors per day** (including weekends) throughout 2011.

Table 2. Tracking the amount of traffic on the OSE website

Month	Hits	Unique visitors
Jun 2011	3864	2700
Jul 2011	3309	2059
Aug 2011	3139	1959
Sep 2011	3675	2364
Oct 2011	3800*	2500*
Nov 2011	4000*	2700*
Dec 2011	4300	2980

*Estimate



Source: Awstat Service (implemented in June 2011) linked to Web hosting

¹ Unique visitors are counted only once no matter how many times they visit the site.

4.3 OSE Paper Series: number of downloads

This OSE Working Paper Series can be downloaded from our dedicated web page http://www.ose.be/EN/publications/ose_paper_series.htm. Table 3 provides an overview of the **number of downloads of the OSE Paper Series** published in 2011: this number varies between 100 to more than 2500; **the total number of downloads exceeds 5.500**. Most papers are downloaded some 400 times. It is important to notice that figures are only available from 15 June 2011 onwards, which means that all these figures are a low estimate: **actual downloads can be assumed to have been considerably higher**, since more than five months are missing from the 2011 count. For 2012, complete figures will be available.

Table 3. OSE Working Paper Series: downloads

Working paper: reference	Number of downloads ²
Au nom des marchés : quelle légitimité pour la révision de la « constitution composée » de l'Union ? Barbier, C. (2011), Opinion Paper No. 6, December 2011, 33p.	197
Failed Remedies and Implications of the Economic Crisis in Spain Godino, A. and Molina, O. (2011), Research Paper No. 6, November 2011, 22p	570
A judicial pathway to overcome Laval and Viking Dorssemont, F. (2011), Research Paper No. 5, September 2011, 20p.	203
Five years down the road: An evaluation of the streamlining of the Open Method of Coordination in social policy fields Kröger, S. (2011), Briefing Paper No. 8, September 2011, 20p.	100
Adoption du paquet législatif sur la gouvernance économique : pourquoi tant de hâte ? Barbier, C. (2011), Briefing Paper No. 7, June 2011, 17p.	342
The EU Needs a Social Investment Pact Vandenbroucke, F., Hemerijck, A. and Palier, B. (2011), Opinion Paper No. 5, May 2011, 25p.	2.662
The Internal Market and the Welfare State after the Lisbon Treaty Costamagna, F. (2011), Research Paper No. 4, April 2011, 17p.	373
L'UE et les soins de santé : développements politiques et juridiques de l'année 2010 Baeten, R. (2011), Briefing Paper No. 6, April 2011, 21p.	391
Quelle « appropriation » de la nouvelle « gouvernance économique européenne »? Barbier, C. (2011), Briefing Paper No. 5, March 2011, 20p.	366
Semestre européen ou Pacte de compétitivité : bonnet blanc et blanc bonnet ? Barbier, C. (2011), Opinion Paper No. 4, March 2011, 7p.	357
Total number of downloads	5.561

² Total number of downloads between 15 June 2011 and 1 September 2012.

4.4 OSE Newsletters: readership

The OSE Newsletter was launched in September 2009 and the “European Health Care News” in 2006. Both have continuously increased their **readership**, which increased to **more than 700 for the Health Newsletter**; apart from this, the Health Newsletter is disseminated by the INAMI to the members of its Insurance Committee, the General Council and the INAMI staff. The **OSE Newsletter had more than 1.000 readers in 2011** (see Table 3 below). Crucially, we have chosen to work with an “opt-in registration system” for both Newsletters: these are only sent to persons who decide to subscribe (after they received our invitation to do so by e-mail).

As regards the OSE Newsletter, our readership is fairly well **gender balanced** (55% men and 45% women) and comes from no fewer than **35 different countries** around the world. A large majority of our readers are from EU Member States: about half work in and around Brussels, many others are from the UK, Italy, the Netherlands, France, Germany, Austria, Luxembourg, Spain, Finland and Ireland. The readership from the “new” Member States is increasing more slowly and deserves some additional attention. People working in universities or think tanks account for more than one third of our readers, while there is a considerable amount from national administrations (including staff in the Permanent Representations to the EU) and social partner organisations (mostly trade unions, but also employers). Other readers are from civil society organisations and European institutions, from political parties, professional associations and the media. Such an elaborate and especially **diverse network of readers confirms the embeddedness of our institute in relevant EU and domestic networks**.

Table 3. OSE Newsletters: readership

	Subscriptions in 2011³
OSE Newsletter	1.010
European Health Care News (NL : 280 - FR: 265 - EN: 165 subscribers)	710

4.5 Participation in OSE Lunchtime Sessions: numbers and affiliation

The OSE Lunchtime Sessions gather the OSE team and their guests on a regular basis (for more details, see Section 2 above). Our policy is to have – as a general rule – a **strictly limited number of participants** (enrolment is therefore essential), so as to be able to have a frank and informal discussion. At the same time, these sessions have an important networking function, as can be seen from the wide range of actors that participate (Table 4 below). Usually these meetings take place at the OSE, for larger meetings we attempt to find a suitable location to better accommodate the additional bodies.

³ Opt-in registration.

Table 4. Lunchtime Session participation: numbers and affiliation

13/01/2011 - OSE Lunchtime Session - Belgian Presidency of the Council of the EU: Looking Back and Moving Forward, with Eric Vanden Abeele and Annemie Perrot.

21 participants, from European Parliament, European Commission (DG Communication), European Trade Union Institute (ETUI), CSC, ULB student, General Federation of Belgian Labour (ABVV-FGTB), Kenniscentrum *Welzijn, Volksgezondheid en Gezin*, FEB-VBO, CNT, Green European Foundation, SECAFI, Permanent Representation of Belgium to the EU and OSE.

21/02/2011 - OSE Lunchtime Session - Assainissement budgétaire et politique fiscale : quels enjeux pour les Etats membres et l'Union européenne ?, with Christian Valenduc.

15 participants, from Federal Public Service Employment, UCL students, Honorary Senator, ULB (political science Department), General Federation of Belgian Labour (FGTB/ABVV), Committee of the Regions, Institut Emile Vandervelde, Federal Public Service Finance, European Commission, Service de Lutte contre la Pauvreté, and OSE.

19/05/2011 - OSE Lunchtime Session - A smart social inclusion policy for Europe 2020: the role of education and training, with Ides Nicaise.

25 participants, from Commission Consultative pour la Formation l'Emploi et l'Enseignement, European Commission (DG Education and Culture), European Trade Union Institute (ETUI), Austrian Federal Chamber of Labour, Cabinet of Minister for Education Pascal Smet, Vlaams-Europes Verbindingsagentschap (VLEVA), Centre pour l'égalité des chances et la lutte contre le racisme, Education Counsellor at Spain's Permanent Representation to the EU, umbrella body for Christian employee organisations (ACW), Kenniscentrum Sociaal Europa (Kleis), Conseil Central de l'Economie (CCE), and OSE.

27/06/2011 - OSE Lunchtime Session with VLEVA and Neujobs - Closing the Gap in Educational Outcomes between Roma and Non-Roma: Why the European Union Matters, with Costel Bercus, Chairman of Roma Education Fund (Hungary).

37 participants, from Roma Education Fund, Flemish Ministry of Education, Koning Boudewijnstichting (KBS), Flemish Board of Catholic Education (VSKO), Centre for European Policy Studies (CEPS), Belgian Federal Service for Social Integration and Urban Policy, Flemish Departments for Education and Training, Cabinet of the State Secretary Philippe Courard, Vlaams-Europes Verbindingsagentschap (VLEVA), Mediator Education of the City of Diest, Integratiecentrum Foyer (Roma en Woonwagenbewoners), Groen, Eurochild, European Association for Information on Local Development (AEIDL), Plantijn Hogeschool van de Provincie Antwerpen, European Network Against Racism (ENAR), Kruispunt Migratie-Integratie VZW, Vlaamse Dienst voor Arbeidsbemiddeling en Beroepsopleiding (VDAB), KULeuven (Social Sciences), UNICEF (PARMO Brussels), and OSE.

27/10/2011 - OSE Lunchtime Session - What's "Social" About the European Social Fund Beyond 2013?, with Thomas Bender and Benedicta Marzinotto.

29 participants, from European Commission, DG EMPL, ILO-BIT, CEPS (Justice and Home Affairs), European Association for Information on Local Development (AEIDL), Bruegel European think tank, Udine University, ACV - CSC (Study Service), Federal Public Service Social Security, Committee of the Regions, Kenniscentrum Sociaal Europa vzw, Eurochild, Research Institute for Work and Society (HIVA), Eurochild, University of Antwerp (Department of Sociology), and OSE.

18/11/2011 - OSE Lunchtime Session - Mécanismes de crise financière, réforme de la gouvernance économique et contrôle démocratique, with Bruno De Witte and Cécile Barbier.

22 participants, from CRISP, INCA, Federal Public Service Social Security, European Parliament, Permanent Representation of Belgium to the EU, Maastricht University, Robert Schuman Center, ETUI, Green European Foundation, Institut d'Etudes Européennes (Université Libre de Bruxelles), ETUC, Plantijn Hogeschool (Provincie Antwerpen), LBC-NVK, Cabinet Minister Milquet, and OSE.

15/12/2011 - OSE Lunchtime Session - 'Social Europe' versus the 'Internal Market': A False Dichotomy?, with Ian Fraser and Stefano Boy.

24 participants, from Federal Public Service (FPS) Health, Food Chain Safety and Environment, European Parliament, INCA-CGIL, European Trade Union Institute (ETUI), VUB, ILO, European Commission (DG Enterprise and Industry), freelance journalist, *Christian Mutual* Health Association (LCM), Federal Public Service Social Security (DG Appui Stratégique), International Centre of Research and Information on the Public, Social and Cooperative Economy (CIRIEC), Kenniscentrum Sociaal Europa, University of Antwerp (Department of Sociology), and OSE.

5. THE OSE TEAM IN 2011: TASKS AND ACTIVITIES

This section describes the individual activities of each of the OSE team members in 2011 (*in alphabetical order*). More detailed descriptions of projects and events can be found in subsequent sections. The activities of the scientific team are discussed first (Section A), followed by the administrative team (Section B) and the interns (Section C).

A. Scientific team

5.1 Rita Baeten, Senior Policy Analyst, Health Care and European Integration

Rita Baeten, master of social sciences, is a senior policy analyst at the OSE. Her research activities focus on the impact of European integration on national healthcare systems and on their social character. Her research topics include themes such as patient mobility in the EU; healthcare services in the internal market; EU pharmaceutical policies and EU-level co-operation in the field of healthcare. She is work leader for the OSE contribution to EU research projects such as ECAB (2010-2013) and "Europe for patients" (2004-2007). Both projects address cross border care and are financed by the European Commission under its Framework Programmes for Research. Rita Baeten advises the Belgian federal authorities on EU policy developments with a potential impact on healthcare in Belgium. She also coordinated the scientific preparation and follow-up of several international and ministerial conferences on these topics. She published extensively on this domain.

- **Follow up of EU level developments with an impact on health care systems - INAMI-RIZIV**

Rita Baeten is project leader for this project financed by the NIHDI/INAMI/RIZIV (for further information, cf. section 1.5.). There were 3 strands to this project in 2011. Firstly, the project involved the monitoring of policies and developments at EU level with a potential impact on healthcare systems. These included, in particular, implementation of the directive on patients' rights in cross-border healthcare, healthcare in macro-economic policies and EU initiatives in response to the economic and financial crisis, as well as the judgements of the Court of Justice of the European Union (CJEU). To this end (a) a presentation of European developments in this area was made to the insurance committee of the NIHDI, and an analytical note drafted and (b) a newsletter, "European Health Care News" is brought out in French, English and Dutch every three months. It reports on political and legal developments with a potential impact on healthcare systems.

The second main area covered by the project was the scientific preparation and organisation of a two-day conference. This involved a simulation of the transposition of the directive on patients' rights in cross-border healthcare, as well as a seminar on reform of healthcare systems in a context of economic crisis. It took place on 24-25 November 2011 in Brussels. Finally, the third part of the project involved coordination of work relating to the ECAB project (cf. below).

- **ECAB – 7th Framework Programme (FP7)**

Rita Baeten is project leader for the OSE contribution to the ECAB project (Evaluating Care across Borders) (cf. section 1.2). This project includes research by the OSE on cross-border recognition of medical prescriptions, as well as a case study of cross-border cooperation in the French-Belgium border region. In 2011, data were collected for these studies, from interviews, and using test cases presenting prescriptions to pharmacies.

- **Europeanisation of health care policies and systems : EPSU**

In 2011 Rita Baeten gave two presentations to EPSU members, as part of this project (cf. section 1.4). These will be used as the basis for a report to be drawn up in 2012.

5.2 Cécile Barbier, Senior Researcher, Institutional Developments, Citizenship, Immigration

Cecile Barbier is a political scientist, senior researcher at the OSE. Since 1992, she follows the institutional debates and the consequences of European integration from a citizenship point of view (e.g., revision of the European treaties, immigration and asylum policies). She wrote articles on the evolution of the European institutional issues, namely on the European Parliament and on the co-operation in the fields of Justice and Home Affairs, the European Convention or the ratification of the Treaty stabilising a Constitution for Europe, the Lisbon Treaty and the new economic governance. She also coordinates and contributes to the "OSE Papers Series" and contributes to the "Osservatorio Europa" of Italian journal "La Rivista delle Politiche sociali" as well as the Revue belge de sécurité sociale (RBSS).

- **Coordination activity**

Coordination of the "OSE Paper Series", with David Natali (cf. section 4.3); coordination and writing of parts of the Digest for the "Osservatorio Europa" of the Italian journal "La Rivista delle Politiche sociali": four contributions were produced in 2011. Preparatory work was also done on the first European digest for the Revue belge de sécurité sociale (RBSS).

- **Drafting several of the "OSE Working Paper Series":** see section 4.3.

- **Social developments in the European Union, 2010 – ETUI**

Cécile Barbier produced the chronology for this publication, which lists the main events and developments in European social policy in 2010 (section 1.13).

- **Training at the Ecole syndicale (trade union training centre)**

'Initiation to politics' course at the trade union training centre, run by the Centrale Nationale des Employés (CNE), 15 hours: 12 September 2011; 3 October 2011; 7 November 2011; 21 November 2011; 12 December 2011.

5.3 Dalila Ghailani, Researcher, Employment, Job quality, Social inclusion, Gender Equality, Court of Justice

Dalila Ghailani, Master in Law and Advanced Master in European Business Law, is a researcher at the European Social Observatory (OSE). Since 2001 she has progressively extended her European law academic background so as integrate socio-economic issues in diverse fields such as social security coordination, posting of workers, employment and gender. She has a sound knowledge of European policies in these fields, which is reflected in a range of publications, including an annual overview of the case law of the European Court of Justice in the field of social policy in the OSE's "Social Developments in the European Union". She has been part of several European projects, including ECAB, RECOWWE and a recent project on the scope of EU coordination in the pension field. She has released several articles and research papers on the gender issue, job quality, posting of workers, and extending social security coordination to third country nationals.

- **Social developments in the European Union, 2010 – ETUI**

Dalila Ghailani drafted the chapter entitled "European social policy: some thoughts on the case law" for the report "Social developments in the European Union 2010", produced by the OSE for the European Trade Union Institute (ETUI). See section 1.13 for more details.

- **RECOWWE « Reconciling Work and Welfare » European Network of Excellence**

Dalila Ghailani was involved in the launch of the RECOWWE network of excellence, which was set up in October 2006 and lasted until September 2011 (cf. section 1.11). In 2011, Dalila Ghailani continued her involvement in WP 3, cooperating with R. Peña Casas on a project relating to poor workers in Europe. This work led to the publication of a chapter entitled "Solving the gender paradox of the working poor: opening the household black box by individualizing in-work poverty risks" in the report "Working poverty in Europe", which came out in 2011 and was jointly edited by Ramón Peña Casas. She was also a member of another working group on the legal aspects of employment quality. This group was working on preparation of a publication for Pie-Peter Lang. Dalila Ghailani and Ramón Peña-Casas drafted a contribution to this report entitled "Conceptual and legal frameworks for quality of work and employment in international institutions. The European Union and the International Labour Organisation." It is due to be published in 2012.

Dalila Ghailani played an active part (together with David Natali and Ramón Peña-Casas) in planning and implementing the programme of dissemination seminars for the RECOWWE (PUDIAC) network. She was also responsible for organising and reporting back on these. This work came to an end in 2011 with a final report.

- **Scope of the Coordination in the Pension Field - DG Employment and Social Affairs**

The OSE produced the final report concluding this research project (cf. section 1.12). As part of this project, Dalila Ghailani reviewed existing European legislation (particularly directives 883/2004 and 98/49 and the draft directive on 'portability'). She also identified loopholes in this legal framework and put forward certain possible legal solutions.

- **Mutual learning in the context of the Peer Review in Social Protection and Social Inclusion Programme**

Dalila Ghailani took part in this project (cf. section 1.6), working in particular with Maria Carolina Mélo on analysis of one of the case studies (Spain – Multi-Regional Operational Programme to Combat Discrimination).

- **Promoting Social Inclusion of Roma**

For this research project (cf. section 1.10) Dalila Ghailani worked with Ramón Peña-Casas to draw up a report bringing together existing knowledge on the issue of social inclusion (incomes, employment, housing, health, culture etc.) of the various Roma populations in Belgium. The report was also used as input to the Belgian National Roma integration strategy.

- **ECAB – 7th Framework Programme (FP7)**

As part of this project (see section 1.2), the OSE is carrying out research on the cross-border recognition of medical prescriptions. Dalila Ghailani drafted a report on the European legal framework for pharmaceutical products.

- **Practices of Belgian Public Centres for Social Action related to the social integration of migrants**

Dalila Ghailani worked with Ramón Peña-Casas on this new research project that aimed at exploring the practices of Belgian Public Centers for Social Action (PCSA), in relation to the social integration of first and second generation migrants (See Section 1.9 for more details).

5.4 Régine Kiasuwa, Researcher, Health Care, Social Protection

After a Bachelor's degree in Political, Human and Social Sciences at the Free University of Brussels, Régine Kiasuwa has specialised in the field of public health by achieving a Masters in 'Health Policy and Management of Health Systems' from the School of Public Health, Brussels. As a research assistant at the ULB Research Centre, she participated in a 2009-2010 research project on 'Overcrowded hospital emergency services in Namur and access to healthcare for at-risk people'. This experience gave her a taste for research, and following an internship at the OSE in November 2010, she joined the team as a researcher in February 2011. She is currently working on patient mobility issues within Europe and especially on cross-border health cooperation, including in particular the legal aspects and the continuity of care.

- **ECAB – 7th Framework Programme (FP7)**

In 2011, Régine Kiasuwa worked on three main aspects of the ECAB project (cf. section 1.2) in the French-Belgium border region (Ardennes). The first of these concerned the treatment and administrative procedures followed. The case study focuses on French patients giving birth in Dinant Hospital. A questionnaire was drawn up. The second issue was that of medical data. To examine this aspect, discharge summaries for French and Belgian women, leaving the hospital having given birth, were obtained and compared. Thirdly, the stance of the various parties involved was analysed, as were the motivations behind their involvement or otherwise in this cooperation. For the purposes of this analysis, Régine Kiasuwa carried out thirteen interviews with Belgian or French members of the medical or administrative staff, as well as representatives from insurance bodies.

- **Mutual learning in the context of the Peer Review in Social Protection and Social Inclusion Programme**

For this project (cf. section 1.6), Régine Kiasuwa worked on one of the ten case studies selected for in-depth analysis (notably the Slovak Peer Review on Social Impact Assessment). She was also involved in developing the “Basecamp Workspace”, a discussion platform for experts involved in the research.

- **Working for Equity in Health**

As part of the project “Working for Equity in Health” (cf. section 1.16), Régine Kiasuwa (together with Bart Vanhercke) drafted a concept note to be used as the basis for discussion at a seminar of European experts.

- **European Health Care News**

In 2011 Régine Kiasuwa was involved in the collection of material necessary for the quarterly newsletter “European Health Care News.”

5.5 David Natali, Scientific Director, the Politics of Pension Reforms

David Natali, Associate Professor at the University of Bologna, Faculty of Political Science in Forli, is Research director of the European Social Observatory (OSE). He holds a PhD in political science at the European University Institute of Florence (EUI, 2002) with a thesis on pension reforms in France and Italy. His work deals with the comparative analysis of social protection reforms across Europe, and on the role of the European Union in the field. The specific focus on his research is the coordination of social protection and social inclusion policy through the Open Method of Coordination, the Lisbon Strategy and the Europe 2020 Strategy. He is also working on the field of social concertation (and social dialogue in broader terms) across Europe. He has been involved in several European integrated projects and networks of excellence financed through the 6th and 7th Framework Programmes (NEWGOV, INTUNE, RECWOWE, NEUJOBS). He is member of the OECD Working Party on pension markets. In 2009, he has received the SISP Young researcher prize for the best Italian book of political science, for the book ‘Pensions in Europe, European Pensions’ (Brussels, PIE Peter Lang). More in particular, he has coordinated several research projects on pensions and EU social dimension (including the EU coordination of social security programmes) and the comparative analysis of pension reforms.

A. Scientific directorship

From January 2010 onwards, David Natali has worked on the scientific coordination of the research team. In particular he worked on:

- Broad coordination of the research strategy with the identification of key tenders, policy domains to invest on and to articulate a coherent plan for the whole research team;
- Coordination of the activity consistent with promoting new project proposals for EU and national calls for tender;
- Coordination of the OSE Working Paper series (10 papers in 2011);
- Coordination of the international activity of OSE (this consisted of trips in US, UK, France, Italy and Spain) to activate the international network, incl. through international conferences and seminars;
- OSE Representation in international organisations and scientific boards: David Natali is member of the OECD Working Party on Pension Market; member of the European board of ESPAnet, European

network of social policy analysis; member of the national board of ESPAnet Italia; member of the editorial board of the Italian Journal of Public Policy;

- Coordination of the international network, especially with stakeholders and trade unions' organizations (ETUC, etc.);
- Input for the OSE Newsletter (edited by Bart Vanhercke).

B. Research

- **RECOWOE « Reconciling Work and Welfare » European Network of Excellence**

In the framework of the dialogue and dissemination activities of the RECOWOE Publication, Dissemination and Dialogue Centre (PUDIACwowe) (see Section 1.11 for further information), David Natali contributed to setting up a network of 27 institutions for the analysis of the relationships between employment and social policies. This included the regular organization of 'exchange meetings' (with Dalila Ghailani): public debates open to external participants (academics, decision makers, social partners, stakeholders). David Natali also contributed to the RECOWOE Newsletter and RECOWOE Community (RECOM) database⁴. Dissemination of OSE research on social policy and the labour market. A final conference was organized at the end of June 2011.

- **NEUJOBS / Employment 2025: How will multiple transitions affect the European labour market (FP7)**

Funded through the 7th Framework Programme, the OSE works on the creation of an interactive platform for discussion and debate (blog) throughout the project, as well as the organization of National Workshop Meetings in member States (see section 1.7 for more details). David Natali was in charge of organising the first meeting of the project in Brussels.

- **Flexible Today, Secure Tomorrow?**

David Natali was member of the research project « Flexible today, secure tomorrow ? » coordinated by M. Jessoula (University of Milan) and K. Hinrichs (Bremen Universität). David Natali contributed with a chapter on pension reforms in UK. The research activity was then finalised through a book published in 2012.

- **Social developments in the European Union, 2010 - ETUI**

David Natali edited the 2010 book (see Section 1.13) with Christophe Degryse. In cooperation with the ETUI the list of contributors was agreed on: George Irvin (Professorial Fellow at the University of London, SOAS), Jacky Fayolle (Groupe Alpha), Jacques Le Cacheux, Bart Vanhercke, David Natali and Marina Angelaki, Béla Galgoczi, Ramón Peña-Casas, Dalila Ghailani and Cécile Barbier (OSE) were included in the list.

- **Reforming Pensions in the EU: National Policy Changes and EU Coordination**

Policy paper written for Fundacion Francisco Largo Caballero (*El sistema público de pensiones de jubilación, desafíos y respuestas*, 25 October 2011). In the context of a research project focused on the Spanish case, OSE wrote a summary of the EU role in the field of pensions.

⁴ <http://recwowe.vitamib.com/recom>

- **European Social Dialogue: State of Play and Prospects – ETUC**

OSE carried out a research project financed by the European Trade Union Confederation on the state of European social dialogue (see Section 1.3 for more details). An online survey was launched to collect information. The results of the project were first proposed through a conference in Brussels and were diffused at the Statutory Congress in Athens in May 2011. David Natali's activity: Scientific coordination.

- **The New Pension Mix: Supplementary Pensions in Europe – ETUI**

The OSE started this new research for the European Trade Union Institute (ETUI) (See also Section 1.15). The final outcome of this research will consist of a book with the working-title « The new pension mix: supplementary pensions in Europe ». It will contain about 10 chapters, where of half should discuss country-specific developments, and the other half horizontal chapters discussing European trends, similarities, and differences. David Natali's activity: research coordination.

- **The Politics of the New Welfare State in Europe - Projects financed by RECWOWE, EUI, IDHEAP, University of Bologna**

The research project was based on the cooperation of four top-level research institutions (European University Institute of Florence, Institut des hautes études en administration publique - Lausanne, University of Bologna and OSE through Recwowe) and experts from leading academic institutions (CEVIPOF, Paris; AIAS, Amsterdam; University of Oxford, Université de Montréal, Denver University). Activities: (a) finalisation of an edited book for Oxford University Press in 2011, (b) un premier paper a été publié par le centre R. Schuman (The Politics of the New Welfare State in Western Europe, Bonoli, G. and Natali, D. (2011), R. Schuman Centre Working Paper Series, no.17/11, 2011).

- **Scope of the Coordination in the Pension Field - DG Employment and Social Affairs**

After winning a European Commission call for tenders, the OSE kick-started a research project on the 'Scope of the co-ordination system in the pension field' David Natali worked on this project with Dalila Ghailani and external experts (see Section 1.12).

- **Mutual learning in the context of Peer Review in Social Protection and Social Inclusion Programme**

David Natali was a member of the OSE research team that worked on this Commission-funded PROGRESS Peer Review assessment (see Section 1.6). He worked more particularly on the Swedish case study on "Freedom of choice and dignity for the elderly".

5.6 Ramón Peña-Casas, Senior Researcher, Social inclusion, social protection, employment, in-work poverty, job quality, indicators

Ramon Pena-Casas, Master in Social Sciences, is senior researcher at the European Social Observatory since 2000. His skills and research interests concern the policy assessment and comparative analysis of transversal socio-economic issues related to the social dimensions of the EU. He closely follows the various soft coordination processes (Open methods of coordination) increasingly used at EU level of governance in the fields of employment, social protection, social inclusion, pensions, education, lifelong learning. He has developed a sound knowledge of EU labour markets and welfare systems and of EU comparative statistics and data sources, moreover, through his involvement in several European research networks and projects (TURI, RECWOWE, CAPRIGHT, AgirE). He has investigated in depth a wide range of topics that are in relation with the increasingly complex interactions between work/employment and the social policies, notably social protection in the framework of EU debates and policies.

- **RECWOWE « Reconciling Work and Welfare » European Network of Excellence (FP6)**

Ramón Peña-Casas has been involved in RECWOWE (cf. section 1.11) in various capacities. Firstly he has been the overall coordinator. In this capacity he has attended various coordination meetings for the network (executive committee, board, scientific committee) over the course of the year. He has also been coordinator for dissemination activities: newsletters, seminars (PUDIAC). As well as this, he coordinated the development of the RECOM database, bringing together information on the key stakeholders in the area of employment and social protection in the 17 RECWOWE partner countries. Ramón Peña Casas has also been involved in research: he co-edited the 2011 publication *“Working Poverty in Europe”*. He also contributed (with Dalila Ghailani) a chapter to this report, entitled *“Solving the gender paradox of the working poor: opening the household black box by individualizing in-work poverty risks”*. He was a member of another working group on legal aspects of quality of employment. The group was working towards a report to be published by PIE-Peter Lang. Ramón Peña-Casas and Dalila Ghailani wrote a contribution to this report entitled *“Conceptual and legal frameworks for quality of work and employment in international institutions. The European Union and the International Labour Organisation”*, to be published in 2012.

Ramón Peña Casas also chaired two workshops at the final conference of the network, which took place in Brussels on 15 - 17 June 2011. The first of these discussed the issue of poor workers and the report which he had co-edited on the subject, and the second was a workshop on quality of employment.

- **Practices of Belgian Public Centres for Social Action related to the social integration of migrants**

Ramón Peña-Casas was the OSE coordinator for this research project carried out jointly with the “Research Institute for Work and Society” (HIVA, KULeuven) (for further details, cf. section 1.9).

- **Mutual learning in the context of Peer Review in Social Protection and Social Inclusion Programme**

Ramón Peña-Casas was a member of the OSE research team that worked on this Commission-funded PROGRESS Peer Review assessment (see Section 1.6). He worked more particularly on one of the case studies (Belgium, Minimum Income and social integration institutional arrangements) in close collaboration with Sebastiano Sabato. He also contributed to the critical review of the various case studies with a view to drawing up transversal reports.

- **Assessment of progress towards the Europe 2020 objectives**

Ramón Peña-Casas took the lead in this assessment of the extent to which the measures proposed in the Belgian National Reform Programmes (NRP) are ensuring progress towards the Europe 2020's social inclusion objectives and target (see Section 1.1).

- **Promoting Social Inclusion of Roma**

Working with Dalila Ghailani, Ramón Peña-Casas drew up a report summarising existing knowledge on the question of social inclusion (income, employment, housing, health, culture etc.) of the various Roma populations in Belgium (cf. 1.10).

- **European Social Dialogue: State of Play and Prospects – ETUC**

Ramón Peña-Casas OSE was actively involved in this research project on behalf of the European Trade Union Confederation (see Section 1.3 for more details). He gave a presentation of some of this research at an international seminar held in Brussels on 25-26 January 2011.

- **Social developments in the European Union, 2010 – ETUI**

Ramón Peña Casas wrote a chapter on «Europe 2020 and the fight against poverty and social exclusion: fooled into marriage?» for the twelfth annual report on Social developments in the European Union, edited by Christophe Degryse and David Natali.

- **Call for Tenders**

Ramón Peña Casas was actively involved in drafting responses to various European tenders in 2011.

- **Membership of expert bodies**

- European network of experts on indicators of Make Work Pay (European Trade Union Institute)
- European network of experts on indicators of quality in industrial relations (European Foundation for the improvement of working and living conditions)
- Belgian federal expert group on indicators of poverty and social exclusion for the National Action Plan on social inclusion
- Belgian federal expert group on socio-professional insertion and activation
- Scientific Committee of the Observatoire Girondin de la Pauvreté et Précarité

5.7 Lorena San Miguel Garcia, Researcher Health Care and Pharmaceutical Policy

Lorena San Miguel has been working in different assignments in the area of pricing, reimbursement and health economics for clients from the pharmaceutical and device industry before she joined the OSE team. She combines her OSE research with a PhD on cross-border health care, including cross-border medical prescriptions.

- **ECAB – 7th Framework Programme (FP7)**

Lorena San Miguel was responsible for the everyday research tasks of a project on prescribing and dispensing medicinal products across borders, in which the OSE is project leader within the ECAB project. Amongst other tasks she was responsible for: (a) carrying out a cross-country comparison of the legal framework in 5 EU countries linked to the prescribing and dispensation of prescription only medicines

(POMs); (b) interviewing Belgian stakeholders about the practical application of the current legislation in this country and preparing and coordinating the discussion programmes to be carried out in other EU countries; (c) analyzing the results from the stakeholder discussion programme; and (d) preparing and coordinating an empirical study involving the presentation of real prescriptions coming from other EU member states to capture willingness to dispense as well as information on any challenges encountered by the pharmacists. The results of the experiment will be summarized and used to draft recommendations for the EU Commission. She was also responsible for the coordination and training of other EU partner institutions involved in this project.

5.8 Bart Vanhercke, Managing Director and Senior Researcher, European Integration, Social Protection and Social Inclusion

Bart Vanhercke, MA in Sociology, is part-time managing Director and senior researcher at the European Social Observatory (OSE). His specific evaluation experience in the fields of social inclusion, pensions, health and long-term care includes assessments of the impact of the Social Open Method of Coordination on domestic and EU policies. His current research and publications focus more particularly on the assessment of the policy learning dynamics of the PROGRESS Peer Reviews. He has also worked and published extensively on the Europeanisation of domestic social inclusion, pensions and healthcare policies through different EU policy instruments: law, soft governance and financial instruments such as the European Social Fund (incl. in the ETOS.be research project). During past ten years he was involved as a coordinator and an expert in a number of researches on poverty and social exclusion including transnational comparative researches.

Bart Vanhercke worked, for the larger part of 2011, for 90% at the OSE. In addition, he worked as Associate Academic Staff at the University of Leuven. During his OSE time, Bart work part-time as Managing director, and part-time as senior researcher.

A. Administrative directorship

Having started to work as administrative co-director as of March 2010, Bart Vanhercke attended to the following tasks during 2011, most of which have benefitted from the invaluable assistance of **Françoise Verri**:

- Overall strategic planning of the OSE's priorities (with David Natali); relations with institutions such as the European Parliament, ACW, SPF Sécurité sociale, SPF Emploi, Vlaamse Gemeenschap, VLEVA (Vlaams-Europees Verbindingsagentschap) etc. with a view to potential future collaborations/funding.
- Tackling the issue of the value added taxes (VAT) on certain research contracts, incl. continued consultation with our tax lawyer; budgetary issues, including financial aspect of news research and services contracts and financial planning; regular involvement in the administrative/budgetary part of call for tenders;
- Managing administrative staff: regular "admin" meetings, stimulating, first round of "entretiens de fonctionnement et de suivi" with most of the administrative team; Coordinating work on the OSE library (implemented by Sophie Ost); organizational aspects of monthly staff meetings: agenda,

chair, coordinating minutes (with Sophie Ost and Françoise Verri); internal organization: updating and implementing the *internal rules* of procedure;

- Organisation of the regular flow of interns: developing structural relations with sending institution (Brown University, Brigham Young, Montréal etc.). Writing 'internships rules and conditions', selecting candidates (with David Natali), organizing interim evaluation, providing monthly update of internship planning to team, writing letters of recommendation, etc.
- Coordinating the regular updating of the website (implemented by Renaud Smoes and Benoît Malice); animating the regular updating of the OSE's central database (implemented by Pascal Mignolet); planning (with David Natali), organisation (with Dalila Ghailani) and regular chairmanship of the OSE Lunchtime Sessions; Editor-in-chief of the three monthly OSE Newsletter;

B. Research activities

- **OMC Assessment – PROGRESS Community programme**

In the run-up to the new reporting cycle of the Social Protection and Social Inclusion OMC, Bart Vanhercke participated in a comparative assessment of the effectiveness and impact of this EU process. See Section 1 above. In the final stage, during the first semester of 2011, Bart Vanhercke was involved in writing the overall conclusions of the research project.

- **Mutual learning in the context of Peer Review in Social Protection and Social Inclusion Programme**

This assessment of the Peer Reviews in Social Protection and Social Inclusion (See Section 1.6) constituted Bart Vanhercke's key investment in terms of research during 2011, as he was the Research Director of the project. The latter involved the following tasks: (1) establishing the analytical framework (writing Guidelines for Experts and an interview guide); (2) consensus framing with the research teams (incl. through the organization of an international seminar); (3) organising the flow of information (Basecamp workspace); (4) quality control: providing feedback, with other OSE team members, on some 20 draft expert reports; and (5) writing of the Synthesis reports that provide a horizontal analysis of the case studies produced by (OSE and external) experts. Bart Vanhercke was also lead author of the Irish case study on "The NAPInclusion Social Inclusion Forum".

- **Social Protection Committee: ad hoc Group on the future of the Social OMC**

In this contract Bart Vanhercke has written several deliverables for the European Commission which identify the main issues at stake, suggest questions for debate, and provide a draft of the Discussion Paper that the ad hoc Group is presenting to the SPC (See Section 1.14 above).

- **Social developments in the European Union - 2010**

During the first semester of 2011, Bart Vanhercke conducted research and contributed a chapter on « Is 'The Social Dimension of Europe 2020' an Oxymoron?» for the twelfth annual report on Social developments in the European Union, edited by Christophe Degryse and David Natali (see section 6 below).

- **Working for Equity in Health: Developing Evidence for Country Strategies on Health Inequalities on Work, Worklessness and Social Protection - an assets based approach**

In this PROGRESS-funded project (see Section 1.16), Régine Kiasuwa and Bart Vanhercke co-authored, with Linden Farrer and Stecy Yghemonos from EuroHealthNet, a Discussion Paper. The latter has been used as the background document for an Expert Forum on Macro Drivers of Health Equity (Brussels, 19-20 January 2012).

- **Miscellaneous**

Bart Vanhercke provided regular input in several other research projects, including The New Pension Mix (ETUI), RECWOWE (Newsletter, dissemination activities) and NEUJOBS (7th Framework Programme). But also European Social Dialogue: State of Play and Prospects (ETUC), Promoting Social Inclusion of Roma (SPP Intégration sociale belge), INAMI (Follow up of EU level developments with an impact on health care systems), Formation Education Culture (FEC) (various trainings), and DG Pensions (Scope of the coordination system in the pension field).

B. Administrative team

5.9 Pascal Mignolet, Secretary

Pascal Mignolet manages and develops the OSE database. He harmonises data, inputs new material, and updates existing information. He creates contact files for conferences organised by the Observatory and for researchers. He sends out invitations and manages registrations to the conferences, and is also responsible for the layout of various OSE documents.

5.10 Benoît Malice, Web Assistant

Benoît Malice provides logistics support for conferences (preparing files of documents, reception – publication displays). He performs various secretarial tasks: document-binding, photocopies, transcribing texts. He is in charge of the layout of the “OSE Paper Series”. He performs a number of support tasks for the website: input to the various sections of the site, html layout of the newsletter “European Health Care News” (French, Dutch and English); corrections and addition of various sections (French and English); checking all Web pages, uploading new content, updating bibliographical references in the publications pages (working together with Renaud Smoes).

5.11 Sophie Ost, Documentalist

Sophie Ost manages the library and documentation. She also worked on the chronology of the report “Social developments in the European Union 2010”. Her main task is to manage all documentation: input of new books; organising the library; managing the “conference kit”; use of “Mendeley” (reference management software). She is also responsible for document retrieval, managing the press service, going through the mail (periodicals), and minuting team meetings.

5.12 Renaud Smoes, Webmaster

Renaud Smoes manages the IT equipment, manages and updates the OSE site (with Benoît Malice), analyses and implements blogging solutions. He manages the OSE Newsletter and the “European Health Care News” newsletter (html layout, sending out the letter, mailing list), with the help of Pascal Mignolet. His other tasks include generating graphs and tables, maps for researchers, slides and visual aids for OSE events.

- **Management of IT equipment**
 - Selection, purchase, maintenance, updating and reinstallation of the PCs, network, printers, peripherals and file server (Linux/Ubuntu Server), technical assistance to users, security, backups. Contact with the suppliers of IT services and equipment.
 - Selection and implementation of IT services and solutions (CSS, Open VPN remote access, online collaboration tools Agenda, Basecamp), user assistance.

- **Websites**
 - OSE website (www.ose.be): managing and updating the OSE website, with Benoît Malice. Generating new pages (architecture, layout, graphics). Producing and administering online registration forms for conferences. En – Fr translation or translation management for a series of technical notes. Calls for papers from the team. Monitoring and preparation of reports on visitors to the site and downloads of the “OSE paper series”.
 - NEUJOBSs Blog (<http://www.neujobs.eu/>): Selection and implementation of a blogging solution (Wordpress) for the Neujobs project. Production of graphics and layout. Updates, backup, selection and installation of plugins (Anti-spam, sharing on social networks) and user assistance. Technical and administrative contact with the web hosting service (OVH).

- **E-letters**
 - OSE newsletter: Html layout, sending out the newsletter, managing the mailing list (more than 1,000 subscribers) with the help of Pascal Mignolet (data entry, managing feedback, updates), regular sending out of invitations to subscribe (opt-in) to the Newsletter, <http://www.ose.be/newsletter/>
 - Letter “European Health Care News / Brèves sur les soins de santé en Europe / Nieuws over gezondheidszorg uit Europa”. Uploading, sending out and managing the mailing list (registrations, feedback). Mailing to 750 people (FR/NL/EN). (www.ose.be/health_newsletter/)

- **Various**
 - Producing graphs and tables, maps for researchers
 - Producing slides and visual aids for OSE events, both internal (OSE Lunchtime Sessions, meetings) and external (seminars, conferences)
 - Technical and practical support for internal and external meetings
 - Technical and practical assistance to interns
 - Technology watch (analysing WEB 2.0 solutions)

5.13 Françoise Verri, Director's Assistant

As well as various tasks to assist the Co-Directors, Françoise Verri works with Bart Vanhercke on calls for tender, and jointly manages with him the administrative team and the finances of the institution. She produces financial reports for all projects (both European and national), draws up the budgets and is responsible for the administrative management of the OSE (staff, relations with outside bodies, supplies, etc.). She draws up the accounts, carries out payments, is responsible for invoicing and VAT, as well as for the organisation and practical coordination of the various conferences and events organised by the OSE. She supervises the layout of all OSE publications (programmes, papers, etc.), the revision of notes and reports, and manages translations for the various publications. Finally, she draws up the minutes of the various meetings (Board of directors, General Assembly, monthly meetings of the research team) as well as drafting notes.

C. OSE Interns

Throughout 2011, the core research team has benefited a lot from the assistance of a range of interns who joined us from a range of sending institutions from six EU Member States.

Name	Period	Sending institution
1. Lena Wegener	Janvier - avril 2011	University of Osnabrück (Germany)
2. Roberta Di Girolamo	Janvier - mai 2011	University of Bologna (Italy)
3. Lucia Ferrara	Janvier - mai 2011	University of Bologna (Italy)
4. Borja Arrue Astrain	Avril - juillet 2011	National Research Council (Spain)
5. Eva Zemandl	Mai - août 2011	University of Kent (M.A. European Public Policy) (UK)
6. Randa Ghazy	Mai - juin 2011	University of Bologna (Italy)
7. Claire Albano	Août 2011	College of Europe - Department of European Political and Administrative Studies (Belgium)
8. Marianne Claeys	1 ^{er} août 2011 (1 semaine)	Solvay Business School (Belgium)
9. Maria Carolina Mélo	September – November 2011	Barcelona University (Spain)
10. Chiara Agostini	Septembre 2011 – février 2012	University of Bologna (Italy)
11. Sebastiano Sabato	Septembre - novembre 2011	Istituto Italiano di Scienze Umane (SUM) – Florence (Italy)
12. Tereza Wennerholm	Septembre - décembre 2011	CEPS – INSTEAD (Luxembourg)
13. Charlotte Hick	Octobre – décembre 2011	University of York (UK)
14. Eleonora Lago	Novembre - décembre 2011	University of Bologna (Italy)

6. PUBLICATIONS

Several of the publications listed in this section can be downloaded from the researcher's web pages: <http://www.ose.be/EN/team.htm>, or from the Publication page on the OSE website: <http://www.ose.be/EN/publications.htm>

Angelaki, M. and Natali, D. (2011), Pension policy in Europe since the crisis: EU developments and national. In Degryse, C. and Natali, D. (eds.), *Social developments in the European Union 2010*, ETUI, OSE, Brussels, pp.121-140.

Baeten R. (2011), « L'UE et les soins de santé : développements politiques et juridiques de l'année 2010 », OSE Paper Series, Briefing Paper No. 6, April 2011, 21p.

Baeten, R. (2011), « Past impacts of cross-border health care », in Wismar, M., Palm, W., Figueras, J., Ernst, K. and van Ginneken, E. (eds.), *Cross-border Health Care in the European Union : Mapping and analysing practices and policies*, Observatory Study Series No. 22, European Observatory on Health Systems and Policies, pp.255-287.

Baeten, R. (2011), « Effecten van de Europese Unie op gezondheids- en welzijnszorg Welzijnsgids-Gezondheidszorg », Beleid Afl. 79, January 2011, Kluwer.

Baeten, R. and Palm, W. (2011), « The Compatibility of Health Care Capacity Planning Policies with EU Internal Market Rules », in Van de Gronden, J. and al. (eds.), *Health Care and EU law*, Asser Press, pp.383-404.

Barbier, C. (2011), « Au nom des marchés : quelle légitimité pour la révision de la "constitution composée" de l'Union ? », OSE Paper Series, Opinion Paper N° 6, décembre 2011, 33p.

Barbier, C. (2011), « Adoption du paquet législatif sur la gouvernance économique : pourquoi tant de hâte ? », OSE Paper Series, Briefing Paper N° 7, juin 2011, 17p.

Barbier, C. (2011) « Gouvernance économique européenne : pourquoi tant de hâte à adopter le paquet législatif ? », Barbier, *Revue Démocratie*, 1er juillet 2011⁵.

Barbier, C. (2011), « Paquet législatif sur la gouvernance économique : décryptage des enjeux démocratiques », publié sur le site de l'IPSE (Institut de la protection sociale européenne) et ensuite dans le Folio, 24 juin 2011.

Barbier, C. (2011), « Quelle " appropriation " de la nouvelle " gouvernance économique européenne" ? », OSE Paper Series, Briefing Paper N° 5, mars 2011, 20p.

⁵ Cet article a été *visualisé* (site web de la revue Démocratie) 2242 fois depuis le 18 août 2011 (chiffre de septembre 2012).

Barbier, C. (2011), « Semestre européen ou Pacte de compétitivité : bonnet blanc et blanc bonnet ? » OSE Paper Series, Opinion Paper N° 4, mars 2011, 7p.

Degryse, C. and Natali, D. (Eds.) (2011), 'Social Developments in the EU 2010', ETUI/OSE, Brussels.

Farrer, L., Yghemonos, S., Kiasuwa, R., and Vanhercke, B. (2011), « Macro Drivers of Health Equity: Discussion Paper for the Expert Forum », Paper produced for the PROGRESS "Working for Equity in Health" project, EuroHealthNet and European Social Observatory, 33p.

Ghailani, D. (2011), « Conceptual and legal frameworks for quality of work and employment in international institutions. The European Union and the International Labour Organisation » (with Caillaud, P. and Peña-Casas, R.), in Vielle, P. and Borelli, S. (eds.), *Normative and legal perspectives on job quality*, P.I.E - PETER LANG, Brussels (forthcoming).

Ghailani, D. (2011), « Scope of the coordination system in the pension field » (in collaboration with Guardiancich, I., Natali, D., Ferrera, M. and Jessoula, M.), Observatoire social européen , 2011.

Ghailani, D. (2011), « Towards individualizing gender in-work poverty risks » (in collaboration with Ramón Peña-Casas), in Frazer, N., Gutiérrez, R. and Peña-Casas, R. (eds.), *Working Poverty in Europe*, Palgrave Macmillan, Basingstoke, 2011.

Ghailani, D. (2011), « Promoting the Social Inclusion of Roma » (in collaboration with Nicaise, I. and Peña-Casas, R.), Belgian national report, *Peer review and Assessment in Social Inclusion*, European Network of Independent Experts on Social Inclusion, DG Employment, Social Affairs and Equal Opportunities, 2011.

Ghailani, D. (2011), « Emploi et pauvreté : le rôle des partenaires sociaux dans la lutte contre la pauvreté », (with Peña-Casas, R. and Natili, M.), Rapport de la conférence Présidence belge (2011.)

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Natali, D. (2011), « The Lisbon Strategy, Europe 2020 and the crisis in between », in Natali, D. and Marlier, E., *Europe 2020. Towards a more social EU ?* , PIE Peter Lang, Bruxelles.

Natali, D. (2011), « Lessons from the UK: When Multi-pillar pension systems meet Flexible Labour Markets », in Hinrichs, K. and Jessoula, M., *Labour market flexibility and pension reforms*, Backinstoke, Palgrave-MacMillan, 2011.

Natali, D. and Vanhercke, B. (2011), *Le paradoxe européen : l'UE court-elle à l'immobilisme ? (Avant-propos)* (2012), in Natali, D. et Vanhercke, B. (Dir.), *Bilan Social de l'Union européenne 2011*, ETUI, OSE, Bruxelles, pp. 11-25.

Natali, D. (2011), *Reforming Pensions in the EU: National Policy Changes and EU Coordination*, For the Fundacion Francisco Largo Caballero: Project *El sistema público de pensiones de jubilación, desafíos y respuestas*, 25/10/2011.

Natali, D. (2011), *The 21st century pension dilemma in Social progress in the 21st Century*, Policy Network, July 2011, pp.73-79.

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Peña-Casas, R. (2011), « *Possibilities and challenges for building an European indicator on job quality* » (with Leschke, J. and Watt, A.), in Busch K., Flore M., Kohl F. and Schlattermund H. (eds), *Socially Unbalanced Europe – Socio-political proposals in times of crisis*, Merlin Press, Pontypool, 2011.

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Peña-Casas, R. (2011), « *Towards individualizing gender in-work poverty risks* » (in collaboration with Ghailani, D.), in Frazer, N., Gutiérrez R. and Peña-Casas, R. (eds), *Working Poverty in Europe*, Palgrave Macmillan, Basingstoke, 2011.

Peña-Casas, R. (2011), « *Promoting the Social Inclusion of Roma* » (in collaboration with Nicaise, I. and Ghailani, D.), Belgium national report, Peer review and Assessment in Social Inclusion, European Network of Independent Experts on Social Inclusion, DG Employment, Social Affairs and Equal Opportunities, 2011.

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Vanhercke, B. (2011a), « Is 'The Social Dimension of Europe 2020' an Oxymoron? », In Degryse, C. and Natali, D. (eds.), *Social developments in the European Union 2010*, ETUI, OSE, Brussels, pp. 141-174 ⁽⁶⁾.

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